

**THE KLAMATH TRIBES**  
**EMERGENCY ANNOUNCEMENT**

**Program Services during Tribal Administration Office Closures**

**Due to COVID-19**

Due to the dangers of COVID-19 (Coronavirus) and to reduce the exposure risk to employees, Tribal Members and the community at-large, The Klamath Tribes is closing the majority of the Tribal offices and suspending non-essential services. This action will help assure that we are able to continue to provide essential services to our Tribal Members during these uncertain times.

Below, is an outline of Tribal Administration services deemed essential for the ongoing wellness and health of all Tribal Members. Employees responsible for each of these essential services will be working remotely during regular business hours and will be available via email and telephone. If you are in need of assistance, which may not appear as part of an essential service, please leave a General Message at 1-800-524-9787 and a staff member will call you back ASAP. We will continue to update Tribal Members on a regular basis as circumstances warrant and updates will be posted via social media, emails and voice messages.

All phone messages will be returned within 2 hours of leaving a message during regular business hours.

**Contact Numbers: 541-783-2218**  
**541-783-2219**

**General Message Delivery: 1-800-524-9787**

**Department/Program Essential Services and Contact Information**

<b>Administration</b>	<b>Staff Contact</b>	<b>Extension</b>
General Questions	<b>George Lopez, Administration</b> <b>General Manager</b>	183
Emergency Management	<b>Kathy Rich, Administration</b> <b>Administrative Officer</b>	101
Public Information (PI)	Zakary Jackson, Emergency Manager	184
	Taylor Tupper, PI Manager	147
<b>Community Services</b>	<b>Staff Contact</b>	<b>Extension</b>
Commodities	Jalisa Rich <b>541-576-4421</b>	119
<ul style="list-style-type: none"> <li>• Delivery for clients in Klamath Falls will occur Wednesday, March 25.</li> <li>• Clients who still have orders will be contacted for pickup dates.</li> </ul>	Aryel Harrington	
Senior Meal Site: Frozen and non-perishable meals will be delivered on March 23 - (4 meals).	Collin Riddle <b>541-274-1684</b>	
LIHEAP/Weatherization	Wanita Brown	186
Emergency Assistance/Elders	Rachel Miller	174
Transportation/Translink	Michelle Carson	175

<b>Education</b>	<b>Staff Contact</b>	<b>Extension</b>
Direct Employment Higher Education  RED Vocational Rehabilitation Services	Julie Bettles	109
<b>Finance</b>	<b>Staff Contact</b>	<b>Extension</b>
Finance Questions Payroll	Leanne Hatcher-Riach	117
<b>Housing</b>	<b>Staff Contact</b>	<b>Extension</b>
Housing Operations  <b>Rental Vouchers have been processed for April.</b>  Maintenance	Roberta Sexton   Greg Matson <b>541-891-5122</b>	136
<b>Human Resources</b>	<b>Staff Contact</b>	<b>Extension</b>
Employment Questions Staff Assistance	Laurel Robinson	104
<b>Member Benefits</b>	<b>Staff Contact</b>	<b>Extension</b>
Burial Assistance Enrollment Applications Member ID Cards	Yvonne Hood	160
<b>Natural Resources</b>	<b>Staff Contact</b>	<b>Extension</b>
Game Tags Wood Tags	Bull Parazoo	126
<b>Social Services</b>	<b>Staff Contact</b>	<b>Extension</b>
General Assistance Indian Child Welfare Assistance TANF (New and Existing Clients)  <b>GA and TANF payments have been processed for April.</b>	Lona Phipps Faye Brattain	164 131

**Tribal Court Contact Number: 541-783-3020, No. 4 or 541-783-2219 extension listed below**

<b>Tribal Court</b>	<b>Staff Contact</b>	<b>Extension</b>
Process of child support checks	Danita Herrera	263

<b>Crater Lake Junction Travel Center</b>	<b>541-783-9800</b>
<p>Travel Center will close to the general public and lock the gas door at 9pm daily effective Monday 3/23/2020. Travel Center business will be limited to servicing the professional driver through the diesel entrance. Gas will continue to be self-serve throughout the night via credit card only paid at the pump. The Travel Center will reopen to the general public at 7 am daily.</p>	

<b>Klamath Tribal Health &amp; Family Services</b>		
<p>During our response to the COVID-19 Coronavirus all KTHFS offices will remain open and are operating under normal business hours.</p>		
<p><b>Wellness Center</b>                      330 Chiloquin Boulevard                      Chiloquin, OR 97624                      Mon – Fri 7:30am – 5:00pm                      541-882-1487</p>	<p><b>Health Administration Office</b>                      3949 South 6th Street                      Klamath Falls, OR 97603                      Mon – Fri 8:00am – 5:00pm                      541-882-1487</p>	<p><b>YFGC - Behavioral Health Clinic</b>                      635 Main Street                      Klamath Falls, OR 97601                      Mon – Fri 8:00am – 5:00pm                      541-884-1841</p>
<ul style="list-style-type: none"> <li>• For emergencies call 911</li> <li>• For questions call the clinic</li> <li>• For urgent after hours needs call the clinic and use the last option for an on-call response</li> </ul> <p><b>What to expect as a patient of Klamath Tribal Health &amp; Family Services</b>                      Nurse (RN) will be at the Wellness Center entrance every day to screen patients &amp; visitors</p> <p><b>Screening Questions</b></p> <ul style="list-style-type: none"> <li>• Any symptoms of fever, cough, or shortness of breath</li> </ul> <p><b>Changes in Services – Medical</b></p> <ul style="list-style-type: none"> <li>• Call ahead if you seek medical attention to allow clinic staff to coordinate your visit</li> <li>• Walk-in Clinic remains open</li> <li>• Other medical appointments are available based on the provider team determination. A message will be taken and a team member will return your call.</li> <li>• Some appointments are being cancelled or rescheduled to limit the number of people in the Wellness Center</li> </ul> <p><b>Changes in Services – Dental</b></p> <ul style="list-style-type: none"> <li>• Call ahead if you seek dental attention to allow clinic staff to coordinate your visit</li> <li>• Dental visits are limited to emergency walk-ins</li> </ul> <p><b>Changes in Services – Pharmacy</b></p> <ul style="list-style-type: none"> <li>• Has increased coordination of regular and urgent medication fills to better serve patients</li> <li>• Has increased home delivery options for some patients</li> <li>• Rite Aid emergency service remain open for eligible Klamath Tribal Members</li> <li>• Contact the pharmacy for further details</li> </ul> <p><b>Changes in Services – Behavioral Health</b></p> <ul style="list-style-type: none"> <li>• Building access is limited to scheduled patients to limit the number of people in the facility</li> <li>• Clinical providers are contacting scheduled patients to offer phone sessions if patients so choose</li> </ul> <p><b>Changes in Services – Health Administration</b>                      Administrative priority will be in support of the essential services and clinics</p>		

<b>Kla-Mo-Ya Casino</b>	<b>541-882-1487</b>
<p>Joseph R. Quiroli                      General Manager                      Kla-Mo-Ya Casino                      Direct: (541) 783-7954                      Cell: (541) 891-2338</p> <p>Due to the dangers of COVID-19 (Coronavirus) and to reduce the exposure risk to employees and the community at large, the Casino will remain closed until further notice.</p>	

KTGRC	Staff Contact	Extension
General Questions <b>(541) 783-7545</b>	<i>E.J. Miller, Chairman</i>	ext. 216
	<i>Keith Hescoock, Vice Chairman</i>	ext. 284

<b>Tribal Council Contact Numbers:</b>	
Don Gentry, Chairman	541-892-1433
Gail Hatcher, Vice Chair	541-205-8758
Roberta Frost, Secretary	541-892-1458
Clay Dumont, At Large	541-887-9197
Willa Powless, At Large	541-238-4073